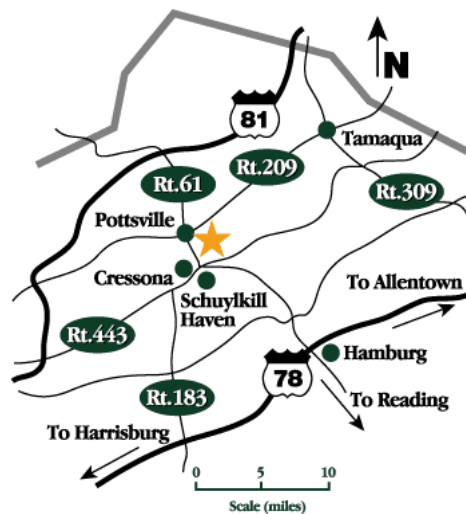


“Attempting rehabilitation without measuring outcomes is like driving without eyes.”



Benjamin D. Wright, PhD
Director of MESA Psychometric Lab.
University of Chicago

For more information on FOTO
(Focus On Therapeutic Outcomes, Inc.)
call 1.800.482.3686 or visit
www.fotoinc.com

**For more information or a detailed report
contact us at:**

Schuylkill Rehabilitation Center
300 Schuylkill Medical Plaza
Pottsville, PA 17901

570-621-9500
www.schuylkillrehab.com



**300 SCHUYLKILL MEDICAL PLAZA
POTTSVILLE, PA 17901**

**HOURS: MON.-FRI. 7AM-6PM
SATURDAY: 8 AM – 12 NOON**

**Phone: 570-621-9500
Fax: 570-621-9510
www.schuylkillrehab.com**

WHAT IS FOTO??
and
WHY do you ask me to
complete these SURVEYS??

**Information
And
Outcomes
Management
System
ANNUAL DATA 2009**

One of the things that matters most to our organization is providing the best possible care to the persons we serve. Our mission includes continuously looking for ways we can improve our quality of care.

FOTO (Focus On Therapeutic Outcomes, Inc.) provides an external, standardized, comparative database reporting service. By measuring our performance against providers all over the country, we can identify our strengths and improve on areas in need. SRC (Schuylkill Rehabilitation Center) also completes other surveys when a person is discharged, 90 days after discharge, and to other stakeholders on the outcomes of our services.

What are we measuring?

- ✓ Change in the person's functional health status during the episode of care
- ✓ Number of visits per episode of care
- ✓ Change in the patient's functional health status per visit
- ✓ Number of days in an episode of care
- ✓ Durability of services after discharge
- ✓ Customer satisfaction

The identifying characteristics include: residence, age, gender, marital status, educational level, occupation status, diagnosis, payment source, discharge reasons, number of treatment visits and duration, surgical history, level of fear, other health issues, and goals accomplished. The data is risk adjusted. This means that it is compared to others who have similar characteristics.

For the year 2009 there was a total of 1,717 persons discharged and of those 804 single/ multi-service cases were able to be used in the outcome data. The results are divided by diagnostic categories which include the disciplines of orthopedic, neurological, and cardiovascular. Effectiveness and efficiency are measured. The functional status change compared to the benchmark data was less by 4 for orthopedic, 2 for cardiovascular and 8 for neurological. SRC was higher than benchmark data for average visits by 4 in orthopedic, 9 in neurological and 11 in cardiovascular. The program was completed for 63% of the people with 29% not completing due to personal or non compliance reasons. There were 40% of the persons' served who completed over 75% of their goals.

Does treatment last after care is over...?

The person's served overall functional levels 90 days after discharge revealed that 96.77% continued to show improvements or remained unchanged and only 3.23% were below their discharged level of function.

Patient satisfaction is obtained immediately after discharge utilizing twenty questions and the average was rated at 6.77 on a scale of 1.0 (worst) and 7.0 (best).

FOTO rates satisfaction and SRC's overall score was 97.32% (just 0.69% less than benchmark data). In addition, persons served were asked 90 days after discharge if they would return for treatment or suggest our facility to friends and family. The results indicated that 99% would recommend SRC.

Our goal for 2010 is to have more persons served included in our data and therefore, *need your help to complete the FOTO survey again at discharge* (Please remember to answer the questions as it relates to your current condition being treated)! We also want to make sure you feel a part of the goal planning for your rehab program and encourage you to discuss this with your therapist.

We thank you for completing our surveys..... So we may continue providing the very best care, each and every day!